

RMA INSPECTION SYMPTOM RECOGNIZE SHEET



CUSTOMER: _____

ISSUE DATE: _____

RMA NO: _____

INSPECTION ENGINEER : _____

CONCURRED: _____

DEAR CUSTOMER,

MITAC INSPECTED THE RMA GOODS HOWEVER THE FAULTY WAS NOT CAUSED BY QUALITY PROBLEM ,BUT WAS CAUSED BY HUMAN'S IMPROPER OPERATION OR DAMAGED BY ABUSE;THE DETAILS PLEASE SEE BELOW TABLE ,ANY EXTRA REPAIR/REPLACEMENT COST INCURRED WILL CHARGE TO CUSTOMER.

ITEM	MODEL DESCRIPTION	S/N	INSPECTION SYMPTOM	IN CHARGE BY	REPAIR/REPLACEMENT
				CUSTOMER	COST

PS:IF WE DO NOT RECEIVE YOUR REPLY WITHIN 2 DAYS WE WILL ARRANGE TO SEND BACK THE FAULTY ITEMS WITHOUT REPAIRING.

CUSTOMER COMMENT YOUR OPTIONS:

☐ 1. YES, I AGREE TO PAY THE REPAIR/REPLACEMENT COST .

☐ 2. SEND BACK ABOVE FAULTY ITEMS.

☐ 3. OTHER, YOUR COMMENT:

CUSTOMER SIGNATURE: _____

CONTACT INFORMATION:

LSD WINDOW: _____

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